



Asma Hanifah

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ABOUT ME

Detail-oriented and quality-focused QA Manual Tester with over 5 years of experience testing web and mobile applications. Proven expertise in complete testing lifecycle, including requirement analysis, test case design, and defect documentation. Strong collaboration skills with cross-functional teams to deliver defect-free products.

EDUCATION AND TRAINING

01/09/2012 – 18/08/2016 Bogor, Indonesia

BACHELOR OF PHYSICS Bogor Agricultural University

Website <https://www.ipb.ac.id/id/> | **Field of study** Physics | **Level in EQF** EQF level 6

09/10/2023 – CURRENT Kuala Lumpur, Malaysia

MASTER OF SOFTWARE ENGINEERING Universiti Malaya

- occupational software verification and validation techniques

Website <https://www.um.edu.my/> | **Field of study** Software Engineering | **Level in EQF** EQF level 7 |

Thesis AN ETHICS-AWARE TEST CASE GENERATION FRAMEWORK USING LARGE LANGUAGE MODELS

WORK EXPERIENCE

SOFTWARE TESTER – PT PRAISINDO TEKNOLOGI – 01/01/2017 – 08/06/2018 – JAKARTA, INDONESIA

- Conducted client meetings to identify and address the issues, documented functional requirement specifications, and managed communication with the development team for seamless implementation.
- Scripted reports using SQL Server Reporting Services (SSRS), improving client satisfaction.
- Initiated test case creation for System Integration Testing (SIT) and trained clients to do User Acceptance Testing (UAT) for a web application, ensuring the system met end-user requirements.

SOFTWARE TESTER – PT IKONSULTAN INOVATAMA – 18/06/2018 – 06/12/2019 – JAKARTA, INDONESIA

Client: *PT Bank Commonwealth, Jakarta*

- Designed and maintained test cases in TestRail to ensure thorough test coverage and efficient test management.
- Organized functionality and regression testing for mobile applications on both Android and iOS platforms.
- Executed API testing using Swagger to verify system integration with third-party services.
- Established effective communication with the overseas team to triage and resolve bugs found.

Client: *PT BFI FinanceIndonesia Tbk, Tangerang*

- Facilitated meetings with clients to communicate requirements and address gaps across divisions, resulting in a 40% increase in documentation.
- Developed business process models using Bonita and documented them in business requirement documents, completing the project within 4 months.

SOFTWARE TESTER – PT DIKSHA TEKNOLOGI – 05/07/2021 – 31/03/2022 – JAKARTA, INDONESIA

- Participated in sprint planning sessions to review and verify user stories and acceptance criteria, and estimated testing efforts using story points.
- Created detailed test cases in Zephyr and managed over 100 test scenarios.
- Performed functionality, smoke, regression, and exploration testing, achieving 98% test coverage for a banking campaign, resulting in profits exceeding 100 million IDR.
- Logged bugs in JIRA with detailed reproduction steps and priority levels.

MANUAL TESTER – PIGEONLAB PTE LTD – 01/04/2022 – Current – SINGAPORE, SINGAPORE

- Collaborated with cross-functional teams to review and validate requirements and designs, ensuring feasibility and accuracy in generating test cases to minimize defects at an early stage.
- Improved software development by recommending test process standardization.
- Designed and managed over 1000 test cases in TestRail for web application features by Behavior-driven development (BDD) standardization.
- Conducted functionality, usability, security, and regression testing, achieving 95% test coverage and reducing defects post-release.
- Executed API testing using Postman to validate system integration with other apps.
- Identified and logged defects in JIRA during testing and improved defect resolution through confirmation testing.
- Planned and implemented automation testing scripts using Katalon Studio, reducing manual testing by 40%.

● **SKILLS**

UAT/Functional Testing | Testing Documentation Tools - TestRail, Atlassian Confluence | POSTMAN API | Experience in automation testing tools such as Selenium, BDD, Cucumber, TestNG, WebDriver, Maven. | Manual testing | report test findings | provide software testing documentation | software metrics | Test Planning & Test Cases

● **LANGUAGE SKILLS**

Mother tongue(s): **INDONESIA**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2
CHINESE	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DRIVING LICENCE**

Driving Licence: B